



Millinocket

Maine's Biggest Small Town

The Town of Millinocket is seeking bids for Managed IT Services, including:

- 24/7 monitoring, patching and management of all critical IT infrastructure components (Sophos firewalls, switches, wireless access points) and workstations.
- Antivirus
- Anti-malware
- Advanced server protection
- Best practice helpdesk
- Cloud and local backup of critical servers (4) and workstations (1)
- Partnership focused planning, budgeting, and reporting
- Content DNS web filtering
- Zero Day Threat Exploit protection
- Dark Web monitoring and remediation services
- Phishing service and user training
- Microsoft 365 Administration (33 user accounts)

The Town leverages a Hardware-as-a-Service (HaaS) model, so bids must include:

- Hardware-as-a-Service (HaaS) desktops and laptops (qty 33)
- HaaS Server (physical + 3 vms) with SPLA licensing
- HaaS Switch (qty 1)
- HaaS Local Backup Device (qty 1)
- HaaS Wireless Access Points (qty 2)

Term: 48 months

Due date: 9/20/23

Anticipated award date: 9/28/2023

Contact Peter Jamieson, Town Manager, with any questions or to submit your bid.

Peter Jamieson | *Town Manager*



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